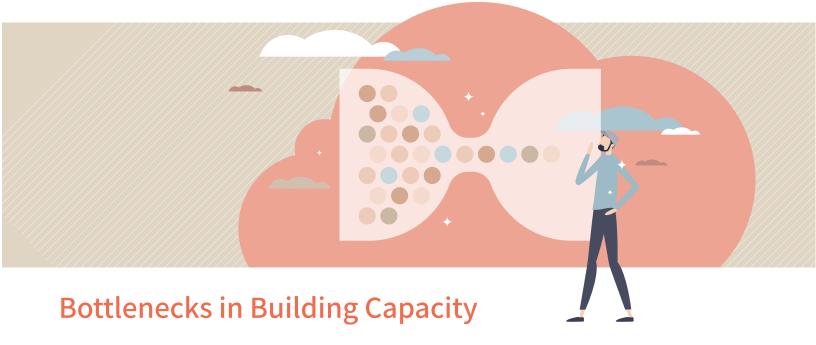


# THE MISSED OPPORTUNITY OF THE DISABILITY WORKFORCE: USING ON-LINE TRAINING TO AUGMENT EXISTING PROGRAMS

### **Massive Untapped Opportunity**

Companies that excel in providing disability employment and initiatives report 28% higher revenue, 30% higher economic profit margins, and 2X net income.<sup>1</sup> It has been shown that businesses embracing these best practices in their workforce outperform their peers.<sup>2</sup> When companies embrace disability inclusion, they gain access to more than 10.7 million potential employees in the US alone.<sup>3</sup>

Today, 1 in 5 Americans live with a disability. The inclusion of people with disabilities brings new perspectives and ideas to a workforce and is a key factor of any diversity and inclusion initiative. Less than 20% of the potential workers with disabilities are employed, and of those employed, 13% are part-time.<sup>4</sup>



In 2021, 19.1 percent of persons with a disability were employed, up from 17.9 percent the previous year, showing that companies, government programs and non-for-profits are having **success in building participation within the workforce with Intellectual and Developmental** Disability (IDD). Mentoring, internships and more traditional job readiness training courses have all shown themselves to be effective channels in on-boarding new employees. However, these programs can quickly become overstretched due to the relatively low ratio of trainer-to-trainee.

Nationally, there are more than 665,000 interested workers with IDD on a waiting list for workforce training programs. <sup>5</sup> Some states report that up to 40% of this community looking for a job are wait listed. Ultimately, the problem is compounded by people waiting years for training and becoming disengaged.<sup>6</sup>





## Using Technology Supports as a Catalyst

We believe that on-line learning and educational technology solutions can be integrated into already successful programs to create a force-multiplier effect, allowing trainers to access more trainees at the same time. By augmenting existing work force training with on-line supports you gain the following advantages:



A uniform training experience - Assistive technology closes gaps in knowledge transfer that can occur in one-to-one training.

**Allows for optimization of coaching efforts** - By allowing instructors and coaches to automate parts of the process their time is freed up to either assist other participants, or focus on their primary obligations.

**Easy to review real-time application** - The on-demand nature of these supports allows participants a chance to access information closer to the point-of-use. This effectively reinforces key ideas without putting additional strain on the coaches.

**Cost savings** - Implementing on-line supports to training programs with a low trainer-to-trainee ratio reduces the overall resources needed to bring potential employees up to speed.

#### Conclusion

The current landscape within the workforce of IDD is leaving a large portion of the population undeserved due to the constraints in training. The addition of on-line supports to existing programs would facilitate a larger workforce-ready pool of talent.

# Appendix

- 1. harkininstitute.drake.edu/wp-content/uploads/sites/103/2021/08/Summit-Business-Toolkit\_Accessible\_v2.pdf
- 2. www.peatworks.org/ai-disability-inclusion-toolkit/overview/
- 3. www.air.org/news/press-release/meeting-needs-adults-disabilities-marketplace
- 4. www.air.org/resource/client-services-disability-and-rehabilitation
- 5. www.politico.com/news/2022/08/10/americas-system-for-the-disabled-is-nearing-collapse-00050713
- 6. www.politico.com/news/2022/08/10/americas-system-for-the-disabled-is-nearing-collapse-00050713
- 7. venngage.com/templates/infographics/disability-attention-1435b899-20a4-42b0-8151-b2f8f0a05613
- 8. www.lorman.com/blog/post/in-person-vs-online-learning
- 9. www.bls.gov/news.release/pdf/disabl.pdf
- 10. www.accenture.com/\_acnmedia/pdf-89/accenture-disability-inclusion-research-report.pdf
- **11.** www.disabilitytalent.org/post-jobs
- 12. www.bls.gov/news.release/disabl.nr0.htm